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Rue Silver

Education

Master of Public Health

City University of New York School of Public Health

Areas of Concentration: Community Health and Social Sciences, Health Education, Qualitative Research, Population Health Informatics, Project Planning and Management

May 2018 *anticipated*

Bachelor of Arts

University at Albany, SUNY

Areas of Concentration: Health Psychology, Behavioral Neuroscience, Addiction Studies

December 2015

Related Experience

Medical Scribe & Clinical Information Manager

CityMD of Manhattan

- Provides individualized patient education for management of chronic conditions such as diabetes and asthma
- Uses electronic medical documentation system to record patient's medical history, medication use, lifestyle information, etc
- Interviews patients and performs initial intake
- Organizes medical data for review and interpretation
- Performs basic procedures such as urinalysis and rapid testing
- Facilitates advanced imaging and/or specialist referrals
- Directs and coordinates patient flow for maximum efficiency and effective communication

Intern, Health Informatics

IPRO

- Intern for health informatics department of large health care government consultant organization with contracts in 30 states
- Worked with Tableau, Excel and Google Suite in visual health data analytics
- Prepared and presented information for review and approval using PowerPoint, Google Suites and Webex
- Performed review of and suggested revitalization of organization social marketing
- Major project was assessment of physician quality reporting and CMS payment data to create interactive visual analysis of relationship between measure quality, patient satisfaction assessment and Medicare/Medicaid cost value

05/2016 - present

06/2017-08/2017

University at Albany Health Behaviors Laboratory

- Coordinated pool of research subjects and administered studies
- Designed, created and managed printing of posters for conferences
- Programmed computer-based surveys and collated resultant data
- Analyzed current and retrospective study material using SPSS
- Performed literature searches and relayed library research
- Managed office including email communication, phone calls and scheduling of appointments
- Kept neat and detailed records of input and analyzed data, procedures and results, and study-related expenses and budget

Intern, Medical Coding & Billing

08/2013 - 03/2015

American Health Information Management Association

- Utilized ICD-9, ICD-10, HCPCS and CPT
- Worked on outpatient and inpatient facilities such as hospitals, primary care offices, long-term care and home care
- Used QuadraMed encoder and Optum code books

WF Bruen Rescue Squad

10/2007 - 11/2011

Emergency Medical Technician

- Performed patient assessments, 12-lead electrocardiograms, specimen collection
- Provided advance triage treatment to patients
- Educated patients on outpatient chronic disease management
- Administered intravenous therapy
- Participated in the exchange of information between different levels of care providers via electronic, radio, paper and verbal data transmission
- Transported for chemotherapy and dialysis

Skills

- Data analysis/visualization software: SPSS, Dedoose, Tableau, SAS
- Microsoft Office Suite and Google Suites
- Certified in human subjects research through Collaborative Institutional Training Initiative
- Certified in use of ICD-10, ICD-9 and CPT
- Certified Professional in Healthcare Quality Exam Scheduled
- Certified Health Education Specialist Exam Scheduled
- Use of electronic health record software including eClinicalWorks, Soarian, Epic, MEDITECH and Allscripts Enterprise
- CPR Basic Life Support certified
- Web languages including HTML, PHP, CSS3, Mediawiki, Markup and experience with design and administration of WordPress content management system
- Graphic design, editing and retouching in Adobe Photoshop and Adobe InDesign

Memberships

American Public Health Association Society for Health Communication Association National Association for Healthcare Quality Psi Chi Honors Society American Health Information Management Public Health Association of New York City